

## FINANCIAL ASSISTANCE SUMMARY

Scottish Rite for Children is a leader in providing exceptional, world-class care. In keeping with the mission and values of the organization, Crayon Care is the financial assistance and charity care program that is available to those who qualify.

## ELIGIBILITY REQUIREMENTS AND ASSISTANCE

Each family's situation is evaluated by Scottish Rite under the organization's financial assistance / charity care eligibility criteria and takes into account factors such as annual gross income, household size, medical expenses, and the ability to pay.

Families with an annual gross income at or below 2 times the Federal Poverty Guidelines (FPG) are eligible for a 100% discount.

Families with an annual gross income, more than 2 times the FPG, who have incurred a certain level of medical expenses over the prior year may be eligible for a discount based on a sliding scale.

The hospital may, on a case-by-case basis, consider other situations for financial assistance even if the criteria described above are not established. No family who qualifies for financial assistance / charity care will be charged more for emergency or other medically necessary care, than amounts generally billed to patients having insurance.

## HOW TO APPLY FOR FINANCIAL ASSISTANCE



**In person**

OR



**By mail**



**By phone**  
214-559-8630



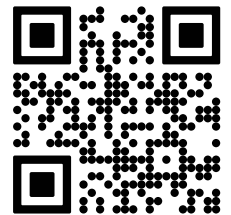
**Via mySRH patient portal**  
Visit [www.mysrh.org](http://www.mysrh.org)



**By email**  
Dallas: [FamilyServicesCounselors@tsrh.org](mailto:FamilyServicesCounselors@tsrh.org)  
Frisco: [FamilyServicesNorth@tsrh.org](mailto:FamilyServicesNorth@tsrh.org)



**Online** (or scan QR code at right with your mobile device):  
[scottishriteforchildren.org/becoming-our-patient/financial-assistance-crayon-care](http://scottishriteforchildren.org/becoming-our-patient/financial-assistance-crayon-care)



The financial assistance policy, the application, and this summary are available in both English and Spanish. *ESPAÑOL: La Norma de Asistencia Financiera, la solicitud y este resumen están disponibles en Inglés y Español.*



Free copies of the financial assistance policy and application can be obtained through any of these sources.



For more information about the policy and application or for assistance with the application process, use the contact information above to connect with the Family Services Counselors.